



22 March 2020

HEALTH SYSTEM'S RESPONSE TO PHYSICAL DISTANCING KNYSNA/ BITOU SUB-DISTRICT

Primary health care clinics will remain open for essential services.

Chronic medication will still be available for collection. Patients who have 6 -monthly doctor or sister appointments to renew their scripts will be able to collect their medication at their clinic but they will not have to draw a folder or have observations done if they are well. A fast lane will be set up at all clinics to ensure limited time in the waiting area.

Allied services: physiotherapy, occupational therapy and dietician appointments will be postponed.

Dental services are postponed. Only management of pain and sepsis with medication will be offered. No extractions or any fillings will be done. For queries regarding your appointment or primary health care services please contact your local health facility.

Knysna Provincial Hospital will divert all resources to essential and emergency services:

- All non-urgent elective surgery will be postponed and patients provided with a later date.
- Specialist clinics will be postponed.
- Women's health services and services to pregnant women will continue.
- Limited ultrasound/sonar services will continue.
- All non-emergency x-ray appointments will be rebooked.

Please note that on arrival at the hospital or clinic your needs will be assessed and you may be asked to come back at another time. Only persons who meet the current NICD screening criteria will be tested for COVID-19 at hospitals and select clinics. No persons who are well (i.e. those with no symptoms) will be tested. Members of the public are encouraged to complete an online-self assessment form <https://www.westerncape.gov.za/department-of-health/risk-assessment-form> or call either the National hotline: 0800 029 999 or Provincial Hotline 021 928 4102. For those who do need testing, please contact the facility beforehand to arrange for a date and time to arrive at the facility to be tested.

FACILITIES FOR TESTING IN YOUR AREA:

Sedgefield Clinic (Rotating Team) 044 343 1117 | Karatara Sat Clinic(Rotating Team) 044 356 2612 |
Keurhoek Clinic (Rotating Team) 044 389 0212 | Knysna CDC (Rotating Team) 044 382 3935 |
Khayaletu Clinic (Rotating Team) 044 375 0207 | Hornlee Clinic (Rotating Team) 044 385 0579
| Knysna Town Clinic (Rotating Team) 044 382 0836 |Kwanokuthula CDC (Sr Reddering/ Sr Ruiters/
Sr Makhaye) 044 533 5700 | Wittedrift Satellite Clinic (Sr Barkhuizen) 044 535 9061| New Horizon
Clinic (Sr Seekoei/ Sr Gege) 044 533 6438 | Plett Town Clinic (Sr Williams/Sr Mpemvu/ Sr Swarts) 044
501 3700 | Kranshoek Clinic (Sr Frans / Sr Hlabi) 044 533 9333 | Craggs Clinic (Sr Afrika/ Sr Hendricks)
044 534 8337 | Knysna Hospital 044 302 8400 and press 1.