No. 43400 **3**

GOVERNMENT NOTICES • GOEWERMENTSKENNISGEWINGS

DEPARTMENT OF EMPLOYMENT AND LABOUR

NO. R. 639 04 JUNE 2020

DIRECTION BY THE MINISTER OF EMPLOYMENT AND LABOUR IN TERMS OF REGULATION 4(10) OF THE REGULATIONS R480 OF 29 APRIL 2020 ISSUED BY THE MINISTER OF COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS IN TERMS OF SECTION 27 (2) OF THE DISASTER MANAGEMENT ACT, 2002 (ACT NO. 57 OF 2002)

I, Thembelani Waltermade Nxesi, the Minister of Employment and Labour, acting in terms of Regulation 4(10) of the Regulations made by the Minister of Cooperative Governance and Traditional Affairs in terms of section 27 (2) of the Disaster Management Act, 2002 (Act No. 57 of 2002) on 29 April 2020 and to prevent the escalation of COVID-19 infections in the workplace, issues a Consolidated Direction on Occupational Health and Safety Measures in Certain Workplaces as set out in the Schedule to replace the Direction on Occupational Health and Safety Measures in Certain Workplaces issued on 29 April 2020.

MR TW NXESI, MP

MINISTER OF EMPLOYMENT AND LABOUR

DATE:

SCHEDULE

Consolidated COVID-19 Direction on Health and Safety in the Workplace Issued by the Minister in terms of Regulation 4(10) of the National Disaster Regulations

Preamble

- On 17 March 2020, the Department of Employment and Labour issued guidelines for employers to deal with COVID-19 at workplaces.¹ The Department of Employment and Labour appealed to employers to use the prescriptions of the OHSA in particular the Hazardous Biological Agents Regulations governing workplaces in relation to Coronavirus Disease 2019 caused by the SARS-CoV-2 virus.
- 2. In the period since the issuing of the guidelines, a clearer picture has emerged about COVID-19 and the nature of the hazard and risk in the workplace and the precautions that should be taken to minimise the risk. The purpose of these directions is to stipulate measures that must be taken by employers in order to protect the health and safety of workers and members of the public who enter their workplaces or are exposed to their working activities.
- 3. On 29 April 2020 the Minister of Cooperative Government and Traditional Affairs published Regulations in terms of section 27(2) of the Disaster Management Act, 2002 (Act No. 57 of 2002) as amended by the Regulations published on 28 May 2020 in terms of which every employer permitted to commence operations must adopt the measures contained in the Regulations.
- 4. These directions give effect to those Regulations and seek to ensure that the measures taken by employers under OHSA are consistent with the overall national strategies and policies to minimise the spread of COVID-19.
- 5. The OHSA, read with its regulations and incorporated standards, requires the employer to provide and maintain as far as is reasonably practicable a working environment that is safe and without risks to the health of workers and to take such steps as may be reasonably practicable to eliminate or mitigate the hazard or potential hazard.
- 6. The OHSA further requires employers, to ensure, as far as is reasonably practicable, that all persons who may be directly affected by their activities (such as customers, clients or contractors and their workers who enter their workplace or come into contact with their employees) are not exposed to hazards to their health

¹http://www.labour.gov.za/DocumentCenter/Publications/Occupational%20Health%20and%20Sa fety/COVID-19%20Guideline%20Mar2020.pdf

- or safety. This obligation also applies to self-employed persons (for example, plumbers or electricians) whose working activities bring them into contact with members of the public.
- 7. For the purposes of OHSA in the workplaces to which this Direction applies, the identifiable hazard relating to COVID-19 is that workers face is the virus transmission by an infected person to workers in the workplace. In workplaces to which the public has access, the hazard includes transmission of the virus by members of the public. Each situation requires special measures to be implemented by employers in order to prevent the transmission of the virus.
- 8. Although OHSA requires employers to review and update risk assessments on a regular basis, the new hazard posed by COVID-19 is clearly identifiable and the basic measures to eliminate or minimise the risk are now well known². The object of conducting or updating a risk assessment in respect of COVID-19 is to provide specific focus on COVID-19 and adapt the measures required by this Direction to specific working environments taking into account the Risk Assessment Guides published online by the National Department of Health.
- 9. This Direction is based on infection transmission prevention and specific occupational hygiene practices that focus on the need for employers to implement measures to mitigate or eliminate the transmission of the virus in the workplace.
- This Direction recognises that there are sector specific measures that need to be taken into account and accordingly provides for sector guidelines to supplement this Direction.
- 11. This Direction does not reduce the existing obligations of the employer in terms of OHSA nor prevent an employer from implementing measures that are more stringent in order to prevent the spread of the virus.

Definitions

- 12. In this Direction, unless the context indicates otherwise -
 - "BCEA" means the Basic Conditions of Employment Act, 1997 (Act No. 75 of 1997);
 - "COVID-19" means Coronavirus Disease 2019;
 - "Disaster Management Act" means the Disaster Management Act, 2002 (Act No. 57 of 2002);
 - "inspector" means a person designated as an inspector in terms of section 28 of OHSA;
 - "OHSA" means the Occupational Health and Safety Act, 1993 (Act No. 85 of 1993);

² These basic measures may be further refined in the sector guidelines or in amendments to the direction as the science on the transmission of the disease progresses.

- "PPE" means personal protective equipment;
- "Regulations" means the Regulations published by in terms of section 27(2) of the Disaster Management Act by the Minister of Cooperative Governance and Traditional Affairs;
- "virus" means the SARS-CoV-2 virus;
- "vulnerable employee" means any employee, as contemplated in the Department of Health Guidelines³ -
- (a) with known or disclosed health issues or comorbidities or any other condition that may place the employee at a higher risk of complications or death than other employees if infected with COVID-19; or
- above the age of 60 years who is at a higher risk of complications or death if infected;

"worker" means any person who works in an employer's workplace including an employee of the employer or contractor, a self-employed person or volunteer⁴; "workplace" means any premises or place where a person performs work.

Application

- Subject to clause 14, this Direction applies to employers and workers in workplaces permitted to continue or commence operations under the Regulations.
- This Direction does not apply to a workplace-
 - 14.1 excluded from the OHSA in terms of section 1(3) of the OHSA⁵;
 - 14.2 in respect of which another Minister has issued a direction under those Regulations dealing with health and safety.
- 15. Subject to the employer's obligations under OHSA to conduct a risk assessment, employers with less than 10 employees need only apply the measures set out in clause 46 of this Direction.

Period of application

³ Guidance on vulnerable employees and workplace accommodation in relation to COVID-19 – see the link in Annexure A.

⁴ The distinction between 'worker' and 'employee' in the Direction is used to ensure that all persons who in work in a workplace are protected and to locate the responsibility in respect of certain obligations imposed on the employer in respect of its employees such as an application for illness benefits or worker's compensation.

⁵ Section 1(3) of OHSA excludes mines, mining areas or works in terms the Minerals Act, 1991 (Act No. 50 of 1991) and ships, boats or cranes in terms of the Merchant Shipping Act, 1951 (Act No. 57 of 1951.

16. This Direction remains in force for as long as the declaration of a national disaster published in *Government Gazette* 43096 on 15 March 2020 remains in force.

Plan for re-opening workplaces

- 17. As and when any regulations made in terms of section 27(2) of the Disaster Management Act permit industries, businesses, entities both private and in the public sector to commence operating, every employer commencing operations must-
 - 17.1undertake a risk assessment in terms of clause 20.1 to 20.3;
 - 17.2 on the basis of that risk assessment, develop a plan outlining the protective measures in place for the phased return of its employees before opening;
 - 17.3consult on the risk assessment and plan with-
 - 17.3.1 any representative trade union as contemplated by section 14(1) of the Labour Relations Act, 1995 (Act No. 66 of 1995); and
 - 17.3.2 any health and safety committee established in terms of section 19 of OHSA; or
 - 17.3.3 in the absence of such a committee, a health and safety representative designated in terms of section 17(1) of OHSA or employee representative; and
 - 17.4 make that plan available for inspection by an inspector and a person contemplated in clause 17.3.
- 18. The plan referred to in clause 17 must include-
 - 18.1the date that the workplace will open and the hours of opening;
 - a list of employees permitted to return to work and those who are required to work from home;
 - 18.3the plan and timetable for the phased-in return of employees to the workplace;
 - 18.4identify vulnerable employees for the purposes of clause 20.3;
 - 18.5 ways of minimizing the number of workers at the workplace at any one time contemplated in clause 20.8;
 - 18.6 the workplace protective measures required to be taken in terms of this Direction and any sectoral guideline to get the workplace COVID-19 ready;

- 18.7 the measures for the daily screening of employees and the screening of clients, contractors and visitors to the workplace; and
- the details of the COVID-19 compliance officer appointed in terms of clause 20.6 of this Direction.
- 19. The employer contemplated in clause 17 must phase the return of their employees to work in accordance with the plan.

Administrative measures

- Every employer must establish the following administrative measures:
 - 20.1 It must undertake a risk assessment to give effect to the minimum measures required by this Direction taking into account the specific circumstances of the workplace;
 - 20.2 if the employer employs more than 500 employees⁶, that employer must submit a record of its risk assessment together with a written policy concerning the protection of the health and safety of its employees from COVID-19 as contemplated in section 7(1) of OHSA to-
 - 20.2.1 its health and safety committee established in terms of section 19 of OHSA; and
 - 20.2.2 the Department of Employment and Labour within 21 days of the commencement of this Direction;⁷
 - 20.3 it must take special measures to mitigate the risk of COVID-19 for vulnerable employees in accordance with the Department of Health's Guidelines⁸ to facilitate their safe return to work or their working from home;
 - 20.4 it must notify all workers of the contents of this Direction and the manner in which it intends to implement it;
 - 20.5 it must notify its employees that if they are sick or have symptoms associated with COVID–19 that they must not come to work and to take paid sick leave in terms of section 22 of the BCEA;
 - 20.6 it must appoint a manager as a COVID-19 compliance officer to-

Us/Ministry/Pages/IES0320-7398.aspx

⁶ For employers with more than 500 employees in the construction, manufacturing, business or financial sectors regulation 46(6) of the Regulations requires appropriate sector or workplace arrangements or compacts to address an additional number of matters.

⁷ Submission must be made to the Provincial Chief Inspector at http://www.labour.gov.za/About-

⁸ Guidance on vulnerable employees and workplace accommodation in relation to COVID-19 – see the link in Annexure A.

- 20.6.1 oversee the implementation of the plan contemplated in clause 17.2;
- 20.6.2 oversee the adherence to the health and safety measures established in the workplace to give effect to requirements of this Direction including appointing employees to perform this function if the employer has more than one workplace;
- 20.6.3 address employee or workplace representative concerns and to keep them informed and, in any workplace in which an health and safety committee has been elected, consult with that committee on the nature of the hazard in that workplace and the measures that need to be taken;
- 20.7 it must ensure that the measures required by this Direction and its risk assessment plan are strictly complied with through monitoring and supervision;
- 20.8 it must, as far as practicable, minimize the number of workers at the workplace at any given time through rotation, staggered working hours, shift systems, remote working arrangements or similar measures in order to achieve social distancing as contemplated in clause 21 and to limit congestion in public transport and at the workplace;
- 20.9 it must take measures to minimize contact between workers as well as between workers and members of the public;
- 20.10 it must provide workers with information that raises awareness in any form or manner, including where reasonably practicable leaflets and notices placed in conspicuous places in the workplace informing workers of the dangers of the virus, the manner of its transmission, the measures to prevent transmission such as personal hygiene, social distancing, use of masks, cough etiquette and where to go for screening or testing if presenting with COVID-19 related symptoms;
- 20.11 if a worker has been diagnosed with COVID-19, an employer must-
 - 20.11.1 inform the Department of Health⁹ and the Department of Employment and Labour; and
 - 20.11.2 investigate the mode of exposure including any control failure and review its risk assessment to ensure that the necessary controls and PPE requirements are in place;
 - 20.11.3 determine the need to temporarily close the affected work area for decontamination using an incident-based risk assessment with due regard to the Department of Health's Guidelines¹⁰; and

⁹ Report must be made to the COVID-19 hotline: 0800 02 9999.

¹⁰ Guidance note for workplaces in the event of identification of a COVID-19 positive employee – see link in Annexure A.

20.11.4 it must give administrative support to any contact-tracing measures implemented by the Department of Health.

Social distancing measures

- 21. Every employer must arrange the workplace to ensure minimal contact between workers and as far as practicable ensure that there is a minimum of one and a half metres between workers while they are working, for example, at their workstations. Depending on the circumstances of the workplace or the nature of the sector, the minimum distance may need to be greater. Reducing the number of workers present in the workplace at any time in terms of clause 20.8 may assist in achieving the required social distancing.
- 22. If it is not practicable to arrange work stations to be spaced at least one and a half metres apart, the employer must-
 - 22.1 arrange physical barriers to be placed between work stations or erected on work stations to form a solid physical barrier between workers while they are working; or
 - when required, supply the employee free of charge with appropriate PPE based on a risk assessment of the working place.
- 23. Every employer must ensure that social distancing measures are implemented through supervision both in the workplace and in the common areas outside the immediate workplace through queue control or within the workplace such as canteens and lavatories. These measures may include dividing the workforce into groups or staggering break-times to avoid the concentration of workers in common areas.

Health and safety measures

24. Every employer must implement the following health and safety measures.

Symptom screening

- 25. Every employer must take measures to-
 - 25.1 screen any worker when they report for work in order to-
 - 25.1.1 ascertain whether they have any of the symptoms associated with COVID-19 as per the current NICD definition¹¹, namely a cough, sore throat, shortness of breath (or difficulty in breathing), or loss of smell or taste;
 - 25.1.2 determine whether they suffer from any of the following additional symptoms: fever, body aches, redness of eyes, nausea, vomiting, diarrhea, fatigue, weakness or tiredness; and
 - require workers to immediately inform the employer if they experience any of the symptoms in sub-clause 25.1 while at work.

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¹¹ Clinical management of suspected or confirmed COVID-19 disease – see the link in Annexure

- 26. Employers must comply with any guidelines issued by the National Department of Health in consultation with the Department in respect of
 - 26.1 symptom screening; 12 and
 - 26.2 if required to do so, medical surveillance and testing.
- 27. If a worker presents with COVID-19-related symptoms, or advises the employer of these symptoms, the employer must
 - 27.1 not permit the worker to enter the workplace or report for work; or
 - 27.2 if the worker is already at work immediately-
 - 27.2.1 isolate the worker, provide the worker with a surgical mask and arrange for the worker to be transported in a manner that does not place other workers or members of the public at risk either to be self-isolated or to be referred for a medical examination or testing; and
 - 27.2.2 assess the risk of transmission, disinfect the area and the worker's workstation, undertake contact tracing and refer those workers who may be at risk for screening and take any other appropriate measure to prevent possible transmission;
 - 27.3 place its employee on paid sick leave in terms of section 22 of the BCEA or if the employee's sick leave entitlement under the section is exhausted, make application for an illness benefit in terms of clause 4 of the Directive issued on 25 March 2020 on the COVID-19 Temporary Employer Relief Scheme under regulation 10(8) of the Regulations promulgated in terms of section 27(2) of the Disaster Management Act;
 - 27.4 ensure that the employee is not discriminated against on grounds of having tested positive for COVID-19 in terms of section 6 of the Employment Equity Act, 1998 (Act No. 55 of 1998);
 - 27.5 if there is evidence that the worker contracted COVID-19 arising out of and in the course of employment, lodge a claim for compensation in terms of the Compensation for Occupational Injuries and Diseases Act, 1993 (Act No. 130 of 1993) in accordance with Notice 193 published on 3 March 2020.¹³

¹² For more specific guidelines see *Guidelines for symptom monitoring and management of essential workers for COVID-19 related infection* – see the link in Annexure A.

¹³ GG 43126 GN193 of 23 March 2020.

- 28. If a worker has been diagnosed with COVID-19 and isolated in accordance with the Department of Health Guidelines, 14 an employer may only allow a worker to return to work on the following conditions:
 - 28.1 The worker has completed the mandatory 14 days of self-isolation;
 - the worker has undergone a medical evaluation confirming fitness to work if the worker had moderate or severe illness:
 - 28.3 the employer ensures that personal hygiene, wearing of masks, social distancing, and cough etiquette is strictly adhered to by the worker;
 - the employer closely monitors the worker for symptoms on return to work; and
 - 28.5 the worker wears a surgical mask for 21 days from the date of diagnosis.
- 29. If a worker has been in contact in the workplace with another worker who has been diagnosed with COVID-19, the employer must assess that worker's exposure in accordance with the Department of Health's Guidelines¹⁵ to ascertain whether the exposure carries a high or low risk of transmission between the workers.
- 30. If there is a low risk of exposure, the employer
 - 30.1 may permit the worker to continue working using a cloth mask complying with standard precautions; and
 - 30.2 must monitor the worker's symptoms for 14 days from the first contact.
- 31. If there is a high risk of exposure-
 - 31.1 the worker must remain in quarantine for 14 days; and
 - the employer of that worker must place the worker on sick leave in accordance with clause 27.3 for that period.

Sanitizers, disinfectants and other measures

¹⁴ Clinical management of suspected or confirmed COVID-19 disease – see the link in Annexure A

¹⁵ The Guidelines for symptom monitoring and management of essential workers for COVID-19 related infection and the guideline: Clinical management of suspected or confirmed COVID-19 disease – see the links in Annexure A.