

CALLING ALL TOUR GUIDES FOR A FREE UPSKILLING COURSE OFFERED BY DEDAT

The Department of Economic Development and Tourism in partnership with the Cape Tourist Guides Association is sponsoring a series of training events around the province to train tourist guides in Covid-19 protocols.

The dates are as follows:

Cape Town, March 31

Paarl, April 12

Hermanus, April 14

Knysna, April 16

For further details contact Joleen Du Plessis from AlivePTL at aliveptl@gmail.com or 072 506 1236.

The programme looks at the role of tourist guides during the pandemic. The content was compiled in accordance with the WHO, TBCSA and a number of international tour operators' protocols. SATSA and the NFTGA have approved it as well as the Protocols Council of SA. The programme has been compiled by and is presented by SAQA registered trainers of tourist guides and a practicing guide. There are both online and face-to-face options available.

Up to now, guides had to pay to attend, but DEDAT has agreed to sponsor 150 guides in the Western Cape only for the face-to-face sessions. Attendance will be on a first come, first served basis.

The sessions usually are from 09h00 - 15h00. A test is written at the end of the session and successful attendees get a lapel pin and an electronic certificate.

The following are discussed: The virus; myths and facts about the virus; updates of the local situation; isolation vs quarantine; vaccines; guide specific guidelines incl. relationship with different roleplayers (quite a number of these); the situation with First Aid; checklists; guide declaration; etc.

We ask that you kindly assist in promoting this opportunity. We realise that many tourist guides have not earned income in many months, so this is an opportunity for them to participate in the training at no cost to themselves.

Kind regards,
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